

Jyllinge 1.1.2024

Welcome to the antenna association 4040.dk

Dear resident

4040.dk is Jyllinge's largest antenna association, which i.a. supplies TV and internet connections to a large number of housing associations throughout Roskilde municipality. We guarantee you lower TV package prices and lightning-fast internet connections. All our services are delivered on **the Fiber/Coax hybrid network**, which is updated to the latest standard Docsis 3.1, which gives you a number of flexible options.

Your home is connected via at least one multimedia socket. Through this connector, you get three optional TV packages, each of which includes a digital TV box with the option of youSee Play/Bland Selv Tv and the purchase of additional programs, an Internet connection with optional speeds and access to IP telephony. You can read more about all this on the following pages.

You must be connected and pay **a technical fee** to 4040.dk to receive services. You simply register at www.4040.dk under TV/pakkeskift/internet Only and fill in the web form with your contact information and your wishes. It can also be done on TV/Order TV package, where you fill in the web form with your contact details and your choice. Alternatively, you can send an email to info@4040.dk, after which you will be contacted as soon as possible.

TV Packages including digital youSee box and youSee Play App.

Your TV package includes a free digital TV box, such as gives access to pause TV broadcasts, start broadcasts from the beginning, record hundreds of hours of TV and retrieve previously broadcast TV in the TV archive, just when it suits you. Through the box, you get access to all the films, series and streaming services you could want - including you get free access to Paramount+, youSee Premiere, youSee Comedy and selected films and series. **ATTENTION!** The TV box must be connected to the Internet either wirelessly (5Ghz) or via a Lan cable. The youSee box can be ordered on tel. 70 70 40 40 or collected from youSee in their store, Algade 11, 4000 Roskilde.

Mix Self MP and purchase of 10 points and FP incl. Streaming - please note, this service cannot be ordered after 1.10.2023. Only for existing customers.

The basic package's programs cannot be changed, but if you have chosen the Medium or Full package, you can choose Mix TV and then replace the programs with others that you would rather watch from youSee's more than a hundred programs. By sacrificing some of the regular program slots, you can get access to one or more Streaming services of your choice, at no extra cost, and can be settled on a box, card for extra TV, App. - you can also use Android box, Apple box and Chromecast, remember TV box or other electronic equipment requires internet if you have Smart TV with App. youSee Play can be executed directly.

This service will eventually end and be replaced by the new digital platform youSee Play, but until then this service will continue, albeit with the change that you cannot change TV packages, but still change the channels and services you have within that package you have, if you want to switch products to youSee Play, you must be aware that you cannot switch back. youSee Play is a purely digital service that requires internet.





NEW - Mini digital TV package - requires internet and package change.

There have been wishes for a cheaper TV package, this wish can now be fulfilled with a mini package that only contains DR programs and TV2, as something extra you get the Swedish, German and Norwegian channels as well as the services on the TV box so like movies and series without charge, this TV package can be settled on the box, youSee Play App. and must be streamed, can be taken out of the house.

News, for you who only want to pay for what you see, then the new among itself is the solution for you! – youSee Play 10 – The new Bland Selv, with the total free choice of programs and services - requires internet and package change.

This news and the countless options it provides is the ultimate free choice of TV channels and streaming, as a fixed part of youSee Play 10 you get Swedish, German and Norwegian channels as well as the free movies and series on the TV box and App.

You can buy extra points directly from youSee, buy 10 points at a time up to 40 points + extra DKK 10 per piece

Together with your family, you must choose the channels and services that you want to enjoy together in the future, which channels and services can be changed every month. You can, by opting out of some of the regular TV channels, gain access to one or more Streaming services of your choice, at no extra cost, and are processed on the youSee box or the youSee App. - you can also use Android box, Apple box and Chromecast, remember TV box or other electronic equipment requires internet if you have Smart TV with App. youSee Play can be executed directly.

Find your own solution and pay only for what you need, the optimal free choice.





Streaming



Package prices from 1 January 2024

Tv-pakkepriser 1. januar 2024	pr. måned	pr. kvartal
Internet Only (teknisk-kontingent til foreningen) kr. 44,00		kr. 132,00
Digital mini TV pakke inkl. TV2 (inkl. teknisk-kontingent)	Kr. 204,00	Kr. 612,00
Grundpakke (inkl. teknisk-kontingent)	kr. 285,00	kr. 855,00
Mellempakke, Mellempakke Bland Selv (inkl. teknisk-kontingent)	kr. 510,00	kr.1530,00
Fuldpakke, Fuldpakke Bland Selv (inkl. teknisk-kontingent)	kr. 622,00	kr. 1866,00
Digital youSee Play 10 Bland Selv (inkl. teknisk-kontingent)	Kr. 266,00	Kr. 798,00

Payment for the TV package/Bland Selv/youSee Play 10 and Internet Only is charged by 4040.dk, and you buy your TV package/youSee Play 10 and Internet Only for one quarter at a time.

HVORDAN OPKRÆVER 4040.dk		
Faktura udsendes	Betaling	Betaling dækker
Medio november	1. december	Januar-Februar-Marts
Medio februar	1. marts	April-Maj-Juni
Medio maj	1. juni	Juli-August-September
Medio august	1. september	Oktober-November- December

Internet and all other services, including youSee Play 20-30-40 and extra channels, are charged separately by youSee.

You must notice that the first invoice at your address is always subject to the applicable invoice fee, then you can register for payment to PBS. Payment is then free of fees, without registration to PBS, an invoice fee will be charged in the future.



TV package change, sealing, reopening and relocation --- REMEMBER to always contact 4040.dk in the event of changes --- email info@4040.dk - or call for information.

If you want to change your TV package, have the signal sealed/reopened, or report a move, call or email 4040.dk and state your name, address, telephone and email, or visit our website and use the form under TV /package change.

When moving/selling your home, you can make an agreement with the new tenant/owner that the current service at the address will be taken over - This simply requires that 4040.dk receives updated data on the new tenant/owner. In this way, both parties will save costs for sealing/opening signals when moving/selling.

of package to <u>a larger</u> TV package is carried out on the 1st working day of each month.

Always REMEMBER that if you change to <u>a smaller</u> TV package or <u>move</u>, you must contact us within **8 weeks before the change of quarter.**

Call or write for information and help, preferably once too many, so that it is not too late to update the TV package or make the necessary changes in good time before additional expenses are incurred.

The price for all types of package changes, sealing and re-opening incl. establishment of Bland Selv is currently **DKK 375.** Sealing in connection with any arrears, however, **DKK 500.**

youSee Play App and youSee TV Box are part of your TV package.

By downloading the YouSee Play app, you get easy access to watch TV, movies, series etc. on both smartphone, tablet and computer, and by using Chromecast, Apple TV and other Android TV boxes, you can get it all on your TV if you wish.

Internet prices - see 4040.dk

If you have a TV package / Internet Only, you can easily get super stable **quality internet** from youSee via your multimedia connector. You can choose between different speeds according to your needs. We can offer speeds up to 1000/500 Mb. With a stable internet connection, you can easily download flow TV and streaming in 4K quality for TV, computer, smartphone and tablet.

BEM ÄRK – youSee modem / internet today contains a special software that simultaneously secures all your devices that are on Wi-Fi, at the same time the modem is now the first device in a MESH network and with the purchase of 1000Mb you can get up to 3 extra MESH devices provided free of charge to optimize your Wi-fi in the household so that you get full coverage in your home with both networks 2.4 Ghz and 5 Ghz. If you choose 200Mb or 300Mb, MESH units cost DKK 19 per PCS. to rent.

Internet Only

If you only want the delivery of Internet, i.e. "Internet Only" without a TV package, a small monthly amount must still be paid in the form of a **technical fee** to the association, so that we can continue to keep the antenna system in top condition. It also costs a one-off sum of currently DKK 375 to be set up with Internet Only.



youSee Mobil --- see special association agreement

When ordering a subscription to **youSee Mobil**, and if you are also an internet customer, you get extra data on your mobile subscription. A subscription which also gives you access to

youMusic, free Facebook, 5G network, as well as free calls, SMS and MMS to 48 countries in Europe and much more. Remember you have free data for the youSee film and TV app. as well as music.

There are also free calls between everyone with **youSee Mobil** and the possibility of a family discount.

With an Internet connection, you also have the option of subscribing to **youSee IP telephony**, which is connected to your modem. There are several subscription types to choose from, contact YouSee for your choice. There are also other providers of IP telephony and here a small telephone box is required which is connected to your modem, with this solution you can choose between several suppliers, e.g.

BoligNet - Evercall, but check the market and prices.

NEW – youSee Streamer

For those of you who need a multi-room solution, watch TV where you don't have a TV socket or want to move your TV package with you to your holiday home or on holiday, the youSee streamer might be something for you, you can rent it for DKK 30, - per month.

It is also the replacement for the card holder and card, so if you have several TVs with Play or Bland Selv, this might be the solution for you.

Works like Chromecast and builds on the Google TV platform, but is specially adapted to the youSee Play App. and with a built-in option to adapt your wishes for the App.

Setting up or updating your TV

If you have not ordered your digital youSee box, you must set your TV yourself when you connect your TV for the first time, as well as with later updates!

If applicable, you must enter the following in your TV's setup menu:

Starting frequency: 450,000 MHz.

Symbol rate: 6875.

Network ID: 100. But if you have a card for extra channels and/or Bland Selv, you

must use Network ID: 111 instead.

Note that the youSee box and the youSee Play App. provides updates itself, so you don't have to do anything yourself, if you have ordered and connected your Box.

More information and important phone numbers

Below is a list of all the necessary phone numbers and links to more information on the Antenna Association's website and Facebook.

Have fun with your media.

With best regards

The board of 4040.dk



Practical information about TV boxes and internet modems.

You must restart your TV box and internet modem at regular intervals, this corrects errors that occur over time, exactly like your telephone or PC.

This applies especially when there have been interruptions or something else, restart your modem or TV box, if you are registered for operation info, get a notification when service is carried out in the area by youSee.

Important phone numbers and email:

youSee: 7070 4040/7070 4070 – Changing your Bland Selv MP or FP, youSee Play10, extra Play points, Internet incl. modem, youSee Mobile, IP telephony and youSee TV Box.

DKTV: 4332 4750 - Ordering extra multimedia connectors, help with Wi-Fi and home installation, TV settings.

Antenneforeningen 4040.dk: 46 96 88 07/ info@4040.dk
Use our website 4040.dk when/if you want changes.

Click on TV/PACKAGE CHANGE - fill in the form at --- Package change/sealing/reopening, relocation, Internet Only, and possibly termination of Bland Selv.

Important links:

4040.dk's website: www.4040.dk

4040.dk's Facebook: www.facebook.com

(Updated as of November 2023)